

SDC's Availability and Performance for APIs

Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

Availability:

Date	PSD2 API (Availability %)	Netbank & Mobilebank API (Availability %)
2024-11-01	100.00%	100.00%
2024-11-02	100.00%	100.00%
2024-11-03	100.00%	100.00%
2024-11-04	100.00%	100.00%
2024-11-05	100.00%	100.00%
2024-11-06	100.00%	100.00%
2024-11-07	100.00%	100.00%
2024-11-08	100.00%	100.00%
2024-11-09	100.00%	100.00%
2024-11-10	100.00%	100.00%
2024-11-11	100.00%	100.00%
2024-11-12	100.00%	99.58%
2024-11-13	100.00%	99.03%
2024-11-14	100.00%	99.58%
2024-11-15	100.00%	99.72%
2024-11-16	100.00%	99.72%
2024-11-17	100.00%	97.78%
2024-11-18	100.00%	97.36%
2024-11-19	100.00%	97.64%
2024-11-20	100.00%	99.31%
2024-11-21	100.00%	99.31%
2024-11-22	100.00%	99.03%
2024-11-23	100.00%	98.75%
2024-11-24	100.00%	98.47%
2024-11-25	100.00%	97.22%
2024-11-26	100.00%	99.17%
2024-11-27	100.00%	98.89%
2024-11-28	100.00%	99.44%
2024-11-29	100.00%	100.00%
2024-11-30	100.00%	99.44%

Performance AIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-11-01	516 ms	343 ms
2024-11-02	480 ms	325 ms
2024-11-03	494 ms	327 ms
2024-11-04	527 ms	369 ms
2024-11-05	529 ms	369 ms
2024-11-06	520 ms	362 ms
2024-11-07	524 ms	366 ms
2024-11-08	516 ms	353 ms
2024-11-09	506 ms	337 ms
2024-11-10	519 ms	336 ms
2024-11-11	552 ms	374 ms
2024-11-12	583 ms	407 ms
2024-11-13	542 ms	361 ms
2024-11-14	536 ms	365 ms
2024-11-15	533 ms	365 ms
2024-11-16	525 ms	341 ms
2024-11-17	507 ms	327 ms
2024-11-18	513 ms	349 ms
2024-11-19	518 ms	351 ms
2024-11-20	527 ms	351 ms
2024-11-21	525 ms	336 ms
2024-11-22	509 ms	331 ms
2024-11-23	474 ms	314 ms
2024-11-24	489 ms	317 ms
2024-11-25	527 ms	361 ms
2024-11-26	528 ms	356 ms
2024-11-27	542 ms	371 ms
2024-11-28	515 ms	341 ms
2024-11-29	522 ms	358 ms
2024-11-30	507 ms	320 ms

Performance PIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-11-01	1179 ms	883 ms
2024-11-02	1247 ms	817 ms
2024-11-03	1243 ms	802 ms
2024-11-04	1200 ms	844 ms
2024-11-05	1166 ms	871 ms
2024-11-06	1170 ms	848 ms
2024-11-07	1199 ms	866 ms
2024-11-08	1334 ms	854 ms
2024-11-09	1418 ms	840 ms
2024-11-10	1311 ms	875 ms
2024-11-11	1270 ms	926 ms
2024-11-12	1223 ms	997 ms
2024-11-13	1308 ms	907 ms
2024-11-14	1306 ms	912 ms
2024-11-15	1277 ms	934 ms
2024-11-16	1372 ms	929 ms
2024-11-17	1345 ms	829 ms
2024-11-18	1168 ms	821 ms
2024-11-19	1250 ms	857 ms
2024-11-20	1240 ms	852 ms
2024-11-21	1256 ms	839 ms
2024-11-22	1292 ms	829 ms
2024-11-23	1288 ms	806 ms
2024-11-24	1237 ms	805 ms
2024-11-25	1191 ms	841 ms
2024-11-26	1245 ms	860 ms
2024-11-27	1270 ms	880 ms
2024-11-28	1286 ms	840 ms
2024-11-29	1283 ms	917 ms
2024-11-30	1278 ms	839 ms