

SDC's Availability and Performance for APIs

Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

Availability:

Date	PSD2 API (Availability %)	Netbank & Mobilebank API (Availability %)
2024-05-01	100.00%	100.00%
2024-05-02	100.00%	100.00%
2024-05-03	100.00%	100.00%
2024-05-04	100.00%	99.86%
2024-05-05	96.25%	96.25%
2024-05-06	100.00%	99.86%
2024-05-07	100.00%	100.00%
2024-05-08	100.00%	99.86%
2024-05-09	100.00%	100.00%
2024-05-10	100.00%	100.00%
2024-05-11	100.00%	100.00%
2024-05-12	100.00%	100.00%
2024-05-13	100.00%	100.00%
2024-05-14	100.00%	100.00%
2024-05-15	100.00%	100.00%
2024-05-16	100.00%	100.00%
2024-05-17	100.00%	100.00%
2024-05-18	100.00%	100.00%
2024-05-19	100.00%	100.00%
2024-05-20	100.00%	100.00%
2024-05-21	100.00%	100.00%
2024-05-22	97.78%	97.78%
2024-05-23	100.00%	100.00%
2024-05-24	100.00%	100.00%
2024-05-25	100.00%	100.00%
2024-05-26	100.00%	100.00%
2024-05-27	100.00%	100.00%
2024-05-28	100.00%	100.00%
2024-05-29	100.00%	100.00%
2024-05-30	100.00%	100.00%
2024-05-31	100.00%	100.00%

Performance AIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-05-01	556 ms	462 ms
2024-05-02	542 ms	457 ms
2024-05-03	520 ms	426 ms
2024-05-04	519 ms	421 ms
2024-05-05	530 ms	416 ms
2024-05-06	544 ms	535 ms
2024-05-07	531 ms	441 ms
2024-05-08	525 ms	435 ms
2024-05-09	511 ms	406 ms
2024-05-10	495 ms	413 ms
2024-05-11	493 ms	340 ms
2024-05-12	511 ms	389 ms
2024-05-13	547 ms	451 ms
2024-05-14	534 ms	448 ms
2024-05-15	512 ms	438 ms
2024-05-16	511 ms	439 ms
2024-05-17	543 ms	422 ms
2024-05-18	504 ms	390 ms
2024-05-19	501 ms	392 ms
2024-05-20	508 ms	401 ms
2024-05-21	537 ms	450 ms
2024-05-22	552 ms	452 ms
2024-05-23	548 ms	447 ms
2024-05-24	536 ms	457 ms
2024-05-25	520 ms	447 ms
2024-05-26	520 ms	442 ms
2024-05-27	549 ms	463 ms
2024-05-28	539 ms	433 ms
2024-05-29	544 ms	437 ms
2024-05-30	550 ms	449 ms
2024-05-31	571 ms	500 ms

Performance PIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-05-01	986 ms	994 ms
2024-05-02	1011 ms	969 ms
2024-05-03	1000 ms	925 ms
2024-05-04	1021 ms	940 ms
2024-05-05	1070 ms	910 ms
2024-05-06	1071 ms	961 ms
2024-05-07	978 ms	926 ms
2024-05-08	1007 ms	929 ms
2024-05-09	967 ms	882 ms
2024-05-10	956 ms	889 ms
2024-05-11	988 ms	881 ms
2024-05-12	1014 ms	868 ms
2024-05-13	1026 ms	982 ms
2024-05-14	1016 ms	958 ms
2024-05-15	963 ms	931 ms
2024-05-16	1009 ms	945 ms
2024-05-17	1086 ms	929 ms
2024-05-18	1061 ms	880 ms
2024-05-19	1085 ms	864 ms
2024-05-20	1039 ms	886 ms
2024-05-21	1028 ms	986 ms
2024-05-22	1064 ms	966 ms
2024-05-23	1053 ms	953 ms
2024-05-24	1037 ms	968 ms
2024-05-25	1048 ms	946 ms
2024-05-26	1038 ms	903 ms
2024-05-27	1041 ms	964 ms
2024-05-28	1045 ms	965 ms
2024-05-29	1077 ms	1011 ms
2024-05-30	1070 ms	987 ms
2024-05-31	1100 ms	1074 ms