

# SDC's Availability and Performance for APIs

## Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.  
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.  
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

## Availability:

Date	PSD2 API (Availability %)	Netbank & Mobilebank API (Availability %)
2025-01-01	100.00%	100.00%
2025-01-02	100.00%	100.00%
2025-01-03	100.00%	100.00%
2025-01-04	100.00%	100.00%
2025-01-05	100.00%	100.00%
2025-01-06	100.00%	100.00%
2025-01-07	100.00%	100.00%
2025-01-08	100.00%	100.00%
2025-01-09	100.00%	100.00%
2025-01-10	100.00%	100.00%
2025-01-11	100.00%	100.00%
2025-01-12	100.00%	100.00%
2025-01-13	100.00%	100.00%
2025-01-14	100.00%	100.00%
2025-01-15	100.00%	100.00%
2025-01-16	100.00%	100.00%
2025-01-17	100.00%	100.00%
2025-01-18	100.00%	100.00%
2025-01-19	100.00%	100.00%
2025-01-20	100.00%	100.00%
2025-01-21	100.00%	100.00%
2025-01-22	100.00%	100.00%
2025-01-23	100.00%	100.00%
2025-01-24	100.00%	100.00%
2025-01-25	100.00%	100.00%
2025-01-26	100.00%	100.00%
2025-01-27	100.00%	100.00%
2025-01-28	100.00%	100.00%
2025-01-29	100.00%	100.00%
2025-01-30	100.00%	100.00%
2025-01-31	100.00%	100.00%

## Performance AIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2025-01-01	504 ms	350 ms
2025-01-02	535 ms	375 ms
2025-01-03	549 ms	389 ms
2025-01-04	539 ms	371 ms
2025-01-05	524 ms	353 ms
2025-01-06	519 ms	363 ms
2025-01-07	789 ms	1423 ms
2025-01-08	499 ms	368 ms
2025-01-09	491 ms	341 ms
2025-01-10	491 ms	345 ms
2025-01-11	506 ms	349 ms
2025-01-12	512 ms	350 ms
2025-01-13	510 ms	369 ms
2025-01-14	509 ms	350 ms
2025-01-15	497 ms	383 ms
2025-01-16	501 ms	353 ms
2025-01-17	490 ms	352 ms
2025-01-18	491 ms	344 ms
2025-01-19	490 ms	335 ms
2025-01-20	493 ms	350 ms
2025-01-21	505 ms	353 ms
2025-01-22	508 ms	359 ms
2025-01-23	520 ms	365 ms
2025-01-24	507 ms	361 ms
2025-01-25	505 ms	362 ms
2025-01-26	508 ms	349 ms
2025-01-27	506 ms	364 ms
2025-01-28	499 ms	362 ms
2025-01-29	507 ms	367 ms
2025-01-30	507 ms	368 ms
2025-01-31	520 ms	395 ms

## Performance PIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2025-01-01	1116 ms	841 ms
2025-01-02	1130 ms	911 ms
2025-01-03	1149 ms	913 ms
2025-01-04	1252 ms	889 ms
2025-01-05	1236 ms	849 ms
2025-01-06	1196 ms	828 ms
2025-01-07	1862 ms	1486 ms
2025-01-08	1160 ms	845 ms
2025-01-09	1156 ms	814 ms
2025-01-10	1155 ms	827 ms
2025-01-11	1261 ms	861 ms
2025-01-12	1315 ms	858 ms
2025-01-13	1206 ms	848 ms
2025-01-14	1238 ms	835 ms
2025-01-15	955 ms	876 ms
2025-01-16	1047 ms	850 ms
2025-01-17	1018 ms	852 ms
2025-01-18	1064 ms	860 ms
2025-01-19	1026 ms	826 ms
2025-01-20	958 ms	847 ms
2025-01-21	999 ms	828 ms
2025-01-22	991 ms	829 ms
2025-01-23	1034 ms	842 ms
2025-01-24	1030 ms	851 ms
2025-01-25	1042 ms	860 ms
2025-01-26	1054 ms	836 ms
2025-01-27	958 ms	842 ms
2025-01-28	1007 ms	841 ms
2025-01-29	1013 ms	847 ms
2025-01-30	999 ms	857 ms
2025-01-31	1012 ms	956 ms