

SDC's Availability and Performance for APIs

Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

Availability:

| Date | PSD2 API (Availability %) | Netbank & Mobilebank API (Availability %) |
|------------|---------------------------|---|
| 2025-02-01 | 100.00% | 100.00% |
| 2025-02-02 | 100.00% | 100.00% |
| 2025-02-03 | 100.00% | 100.00% |
| 2025-02-04 | 100.00% | 100.00% |
| 2025-02-05 | 100.00% | 100.00% |
| 2025-02-06 | 100.00% | 100.00% |
| 2025-02-07 | 100.00% | 100.00% |
| 2025-02-08 | 100.00% | 100.00% |
| 2025-02-09 | 100.00% | 100.00% |
| 2025-02-10 | 100.00% | 100.00% |
| 2025-02-11 | 100.00% | 100.00% |
| 2025-02-12 | 100.00% | 100.00% |
| 2025-02-13 | 100.00% | 100.00% |
| 2025-02-14 | 100.00% | 100.00% |
| 2025-02-15 | 100.00% | 100.00% |
| 2025-02-16 | 100.00% | 100.00% |
| 2025-02-17 | 100.00% | 100.00% |
| 2025-02-18 | 100.00% | 100.00% |
| 2025-02-19 | 100.00% | 100.00% |
| 2025-02-20 | 100.00% | 100.00% |
| 2025-02-21 | 100.00% | 100.00% |
| 2025-02-22 | 100.00% | 100.00% |
| 2025-02-23 | 100.00% | 100.00% |
| 2025-02-24 | 100.00% | 100.00% |
| 2025-02-25 | 99.72% | 100.00% |
| 2025-02-26 | 100.00% | 100.00% |
| 2025-02-27 | 100.00% | 100.00% |
| 2025-02-28 | 100.00% | 100.00% |

Performance AIS:

| Date | PSD2 API (Performance) | Netbank & Mobilebank API (Performance) |
|------------|------------------------|--|
| 2025-02-01 | 489 ms | 349 ms |
| 2025-02-02 | 488 ms | 336 ms |
| 2025-02-03 | 502 ms | 359 ms |
| 2025-02-04 | 511 ms | 363 ms |
| 2025-02-05 | 499 ms | 353 ms |
| 2025-02-06 | 496 ms | 351 ms |
| 2025-02-07 | 496 ms | 356 ms |
| 2025-02-08 | 491 ms | 351 ms |
| 2025-02-09 | 512 ms | 344 ms |
| 2025-02-10 | 496 ms | 343 ms |
| 2025-02-11 | 500 ms | 349 ms |
| 2025-02-12 | 506 ms | 350 ms |
| 2025-02-13 | 504 ms | 353 ms |
| 2025-02-14 | 495 ms | 376 ms |
| 2025-02-15 | 487 ms | 344 ms |
| 2025-02-16 | 526 ms | 345 ms |
| 2025-02-17 | 524 ms | 359 ms |
| 2025-02-18 | 539 ms | 363 ms |
| 2025-02-19 | 520 ms | 356 ms |
| 2025-02-20 | 522 ms | 364 ms |
| 2025-02-21 | 529 ms | 363 ms |
| 2025-02-22 | 533 ms | 368 ms |
| 2025-02-23 | 526 ms | 357 ms |
| 2025-02-24 | 513 ms | 381 ms |
| 2025-02-25 | 516 ms | 375 ms |
| 2025-02-26 | 519 ms | 381 ms |
| 2025-02-27 | 512 ms | 377 ms |
| 2025-02-28 | 523 ms | 406 ms |

Performance PIS:

| Date | PSD2 API (Performance) | Netbank & Mobilebank API (Performance) |
|------------|------------------------|--|
| 2025-02-01 | 955 ms | 844 ms |
| 2025-02-02 | 1000 ms | 805 ms |
| 2025-02-03 | 960 ms | 947 ms |
| 2025-02-04 | 914 ms | 843 ms |
| 2025-02-05 | 926 ms | 823 ms |
| 2025-02-06 | 952 ms | 819 ms |
| 2025-02-07 | 1003 ms | 839 ms |
| 2025-02-08 | 1004 ms | 853 ms |
| 2025-02-09 | 1056 ms | 844 ms |
| 2025-02-10 | 959 ms | 830 ms |
| 2025-02-11 | 934 ms | 842 ms |
| 2025-02-12 | 912 ms | 847 ms |
| 2025-02-13 | 980 ms | 858 ms |
| 2025-02-14 | 990 ms | 900 ms |
| 2025-02-15 | 1041 ms | 854 ms |
| 2025-02-16 | 1047 ms | 849 ms |
| 2025-02-17 | 1000 ms | 861 ms |
| 2025-02-18 | 999 ms | 881 ms |
| 2025-02-19 | 980 ms | 867 ms |
| 2025-02-20 | 996 ms | 871 ms |
| 2025-02-21 | 1034 ms | 862 ms |
| 2025-02-22 | 1072 ms | 936 ms |
| 2025-02-23 | 1039 ms | 948 ms |
| 2025-02-24 | 984 ms | 836 ms |
| 2025-02-25 | 973 ms | 852 ms |
| 2025-02-26 | 1013 ms | 843 ms |
| 2025-02-27 | 1004 ms | 832 ms |
| 2025-02-28 | 1019 ms | 929 ms |