

SDC's Availability and Performance for APIs

Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

Availability:

Date	PSD2 API (Availability %)	Netbank & Mobilebank API (Availability %)
2024-01-01	100.00%	100.00%
2024-01-02	100.00%	100.00%
2024-01-03	100.00%	100.00%
2024-01-04	100.00%	100.00%
2024-01-05	100.00%	100.00%
2024-01-06	100.00%	100.00%
2024-01-07	100.00%	100.00%
2024-01-08	100.00%	100.00%
2024-01-09	100.00%	100.00%
2024-01-10	100.00%	100.00%
2024-01-11	100.00%	100.00%
2024-01-12	100.00%	100.00%
2024-01-13	100.00%	100.00%
2024-01-14	100.00%	100.00%
2024-01-15	100.00%	100.00%
2024-01-16	100.00%	100.00%
2024-01-17	100.00%	100.00%
2024-01-18	100.00%	100.00%
2024-01-19	100.00%	100.00%
2024-01-20	100.00%	100.00%
2024-01-21	76.25%	77.78%
2024-01-22	100.00%	100.00%
2024-01-23	100.00%	99.72%
2024-01-24	100.00%	100.00%
2024-01-25	100.00%	100.00%
2024-01-26	100.00%	100.00%
2024-01-27	100.00%	100.00%
2024-01-28	100.00%	100.00%
2024-01-29	100.00%	100.00%
2024-01-30	100.00%	100.00%
2024-01-31	100.00%	100.00%

Performance AIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-01-01	486 ms	444 ms
2024-01-02	547 ms	510 ms
2024-01-03	543 ms	493 ms
2024-01-04	514 ms	441 ms
2024-01-05	501 ms	436 ms
2024-01-06	517 ms	430 ms
2024-01-07	501 ms	406 ms
2024-01-08	500 ms	433 ms
2024-01-09	498 ms	435 ms
2024-01-10	505 ms	433 ms
2024-01-11	500 ms	441 ms
2024-01-12	498 ms	433 ms
2024-01-13	507 ms	415 ms
2024-01-14	559 ms	425 ms
2024-01-15	530 ms	451 ms
2024-01-16	521 ms	447 ms
2024-01-17	531 ms	441 ms
2024-01-18	518 ms	440 ms
2024-01-19	532 ms	462 ms
2024-01-20	558 ms	446 ms
2024-01-21	568 ms	438 ms
2024-01-22	624 ms	483 ms
2024-01-23	498 ms	430 ms
2024-01-24	498 ms	434 ms
2024-01-25	504 ms	440 ms
2024-01-26	499 ms	436 ms
2024-01-27	494 ms	413 ms
2024-01-28	543 ms	419 ms
2024-01-29	495 ms	452 ms
2024-01-30	473 ms	442 ms
2024-01-31	521 ms	524 ms

Performance PIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-01-01	996 ms	927 ms
2024-01-02	1046 ms	1093 ms
2024-01-03	1019 ms	1024 ms
2024-01-04	989 ms	953 ms
2024-01-05	1016 ms	964 ms
2024-01-06	1100 ms	959 ms
2024-01-07	1062 ms	918 ms
2024-01-08	1025 ms	945 ms
2024-01-09	1012 ms	968 ms
2024-01-10	1029 ms	969 ms
2024-01-11	986 ms	972 ms
2024-01-12	974 ms	988 ms
2024-01-13	1076 ms	983 ms
2024-01-14	1150 ms	969 ms
2024-01-15	1046 ms	1027 ms
2024-01-16	1050 ms	1021 ms
2024-01-17	1043 ms	1021 ms
2024-01-18	995 ms	1030 ms
2024-01-19	1043 ms	996 ms
2024-01-20	1105 ms	1018 ms
2024-01-21	1208 ms	1048 ms
2024-01-22	1224 ms	1058 ms
2024-01-23	1072 ms	1031 ms
2024-01-24	1031 ms	957 ms
2024-01-25	1065 ms	985 ms
2024-01-26	1039 ms	966 ms
2024-01-27	1114 ms	968 ms
2024-01-28	1225 ms	953 ms
2024-01-29	1186 ms	1015 ms
2024-01-30	1090 ms	997 ms
2024-01-31	1081 ms	1168 ms